

Terms of Service

Last updated on January 21, 2026

About Us

We are Soigné B.V., a company registered in the Netherlands (registration #92772390). These are our terms for using our subscription-based services.

Free Trials

- We may offer free trials for our services
- Free trials end automatically with no charges
- Add payment details and choose a paid subscription plan to continue your use after your trial ends

Subscription

- Subscription plans are offered on a fixed (monthly) term basis
- Subscriptions may be cancelled at anytime through your account settings
- We do not provide refunds for mid-cycle cancellations
- We may cancel subscriptions with one month's notice to you
- Subscriptions continue until the end of the current billing cycle when cancelled

Your Account

- We will give you an admin account to manage your team's access to our services
- Login credentials must be kept secret and accounts are for individual use only
- Let us know if you notice any suspicious account activity
- You are responsible for your teams' use of our services, including any subscription changes they might request

Using Our Service

- We try to keep our service running smoothly but cannot guarantee 100% uptime
- We do maintenance mostly at night, but urgent fixes might happen anytime and might cause downtime
- You can't use our service for anything illegal
- Don't overload our system or disturb other users

Warranty

- Our services are provided on an "as-is" and "as-available" basis, without any warranties
- You are responsible for the accuracy, completeness and correctness of all data, parameters and configurations you provide or select
- We perform calculations within the services based on your input, but are not responsible for errors in the output caused by inaccurate, incomplete or outdated data or settings
- You remain responsible for reviewing and verifying all output, including payroll results, before use

Data

- You keep all rights to your data
- We only use your data to provide and improve our service
- Our Data Processing Addendum (DPA) applies when we process personal data on your behalf
- We may delete your data when your subscription ends, so please make sure to timely back-up your data

Pricing and Payment

- Prices do not include taxes
- We charge automatically using your chosen payment method
- If we are unable to charge your payment method, we may pause your service until payment is received
- We may change our pricing from time to time
- Price changes will be notified at least one month before they take effect

Changes

- We may change our services over time - while we welcome your feedback, final decisions about changes remain with us
- We will notify you of any changes to these terms, our Data Processing Agreement (DPA), or our pricing at least one month before they take effect. Notifications will be sent via email or displayed within the service
- If you don't like the changes, you can cancel your subscription at the end of your current billing cycle

Other Legal Bits

- Our agreement is governed by Dutch law, with all disputes handled exclusively by courts in Amsterdam
- Please ensure that any legal templates (like employment agreement) provided by us meet your specific needs. We are not liable for your use of such templates.
- Our liability for damages is limited to the amounts you have paid us in the two months prior to the damages arising. We are not liable for these indirect damages: lost profits and business disruption.